



## **BUTLER CAPITAL ADVISORS**

*Professionally Serving Your Financial Well Being*

28350 Kensington Lane Suite 100

Perrysburg, Ohio 43551

Jill Featzka

419-243-9665 ext. 210

419-243-2695 Fax

JFeatzka@butlercapital.net

## **Memorandum**

**To: All United Health Care Members**

**Subject: 2023 Surest Mobile App – Digital Insurance Cards**

**From: Jill Featzka, Butler Capital Advisors**

**Date: December 29, 2022**

Please review below member website and instructions to obtain electronic ID cards  
Actual cards will be mailed out in the next 10 days

1. Go to [benefits.surest.com](https://benefits.surest.com)
2. Click on create an account
3. Enter your email  
Create a password  
Click on I agree  
Next
4. Next screen enter  
Last name  
Date of birth  
Zip code of home address  
Last 4 of social security number  
\*\* To use SSN instead of ID number, click on use SSN until ID card is mailed
5. Click Next
6. Verification will be sent to your email  
Click on verification, it will ask for your cell phone number
7. Enter 10 Digit cell phone number
8. You will receive a verification to your cell phone

Click OK

9. Surest Mobile App will load on your phone

10. Click on Insurance Card

Please also review attached documents

Surest Mobile app for members

What to do if providers don't know Surest

Thank you