

## How to Clear the Browser Cache After an Update

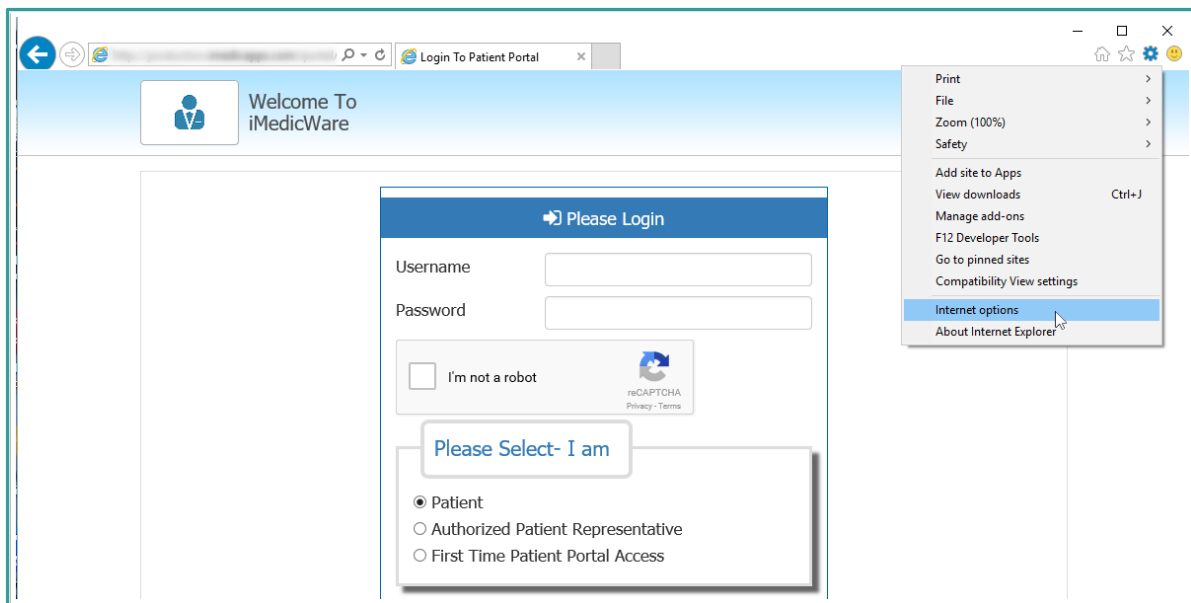
In order to apply changes after a system update, you will need to clear the browser cache on all practice computers using iMedicWare.

What is the cache? It is a space on your hard drive where certain elements from websites, like images that are used on multiple web pages, are automatically downloaded and stored. Your browser will then access these elements, such as the iMedicWare logo, directly from the cache instead of loading it from scratch every time. This allows you to browse faster and more smoothly.

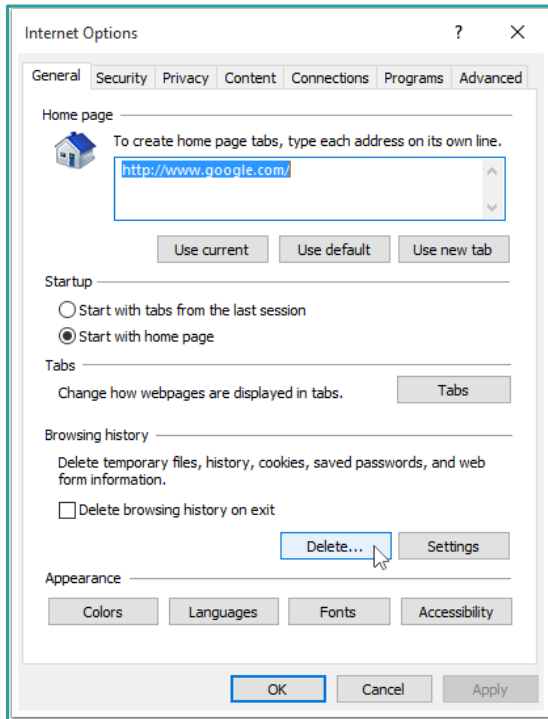
Directions for clearing the cache differ slightly between browsers.

### Internet Explorer

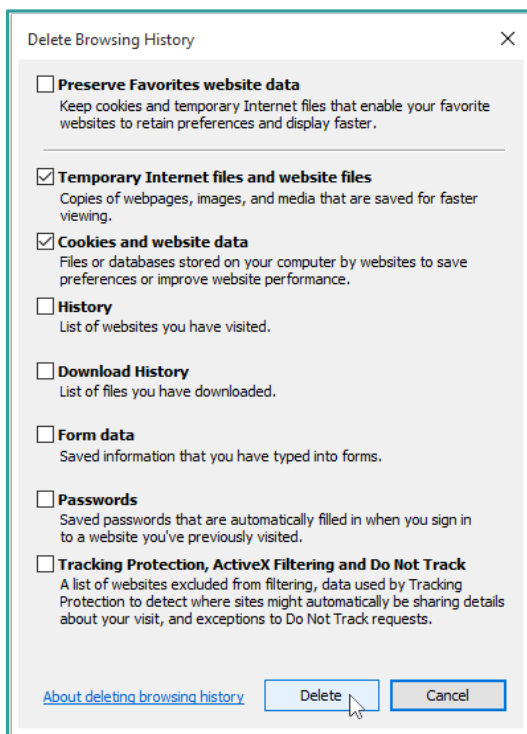
1. Open Internet Explorer. Then, go to **Tools** (the gear icon) and click "Internet options".



2. In the "General" tab, under Browsing History, click "Delete".

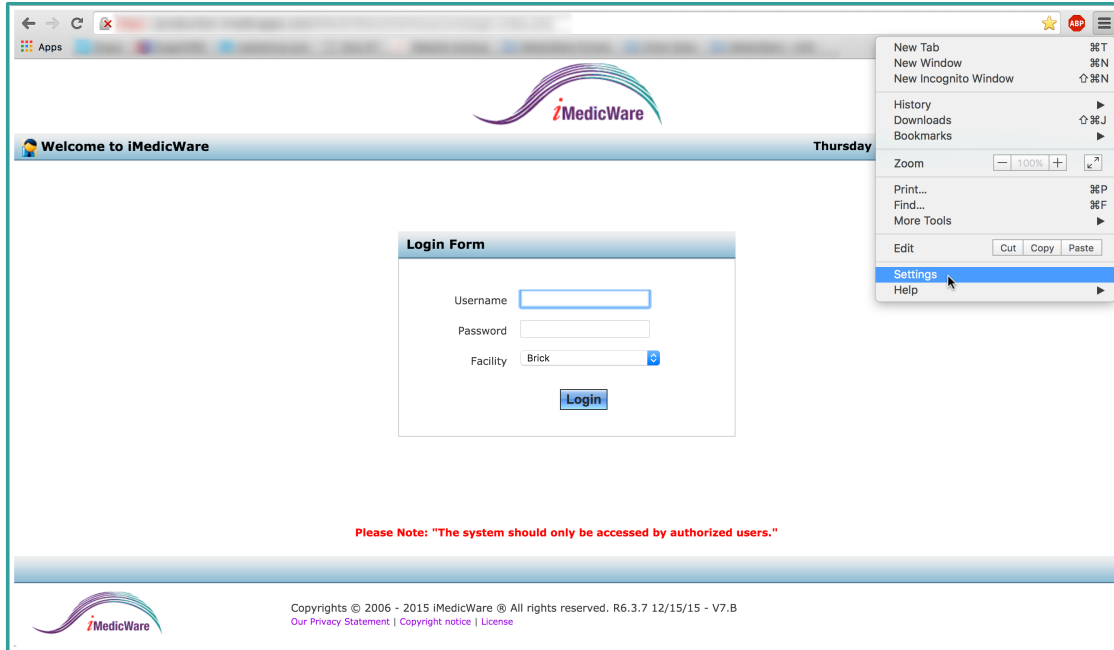


3. Uncheck "Preserve Favorites Website Data". Check the "Temporary Internet Files" and "Cookies" boxes. Then click "Delete".

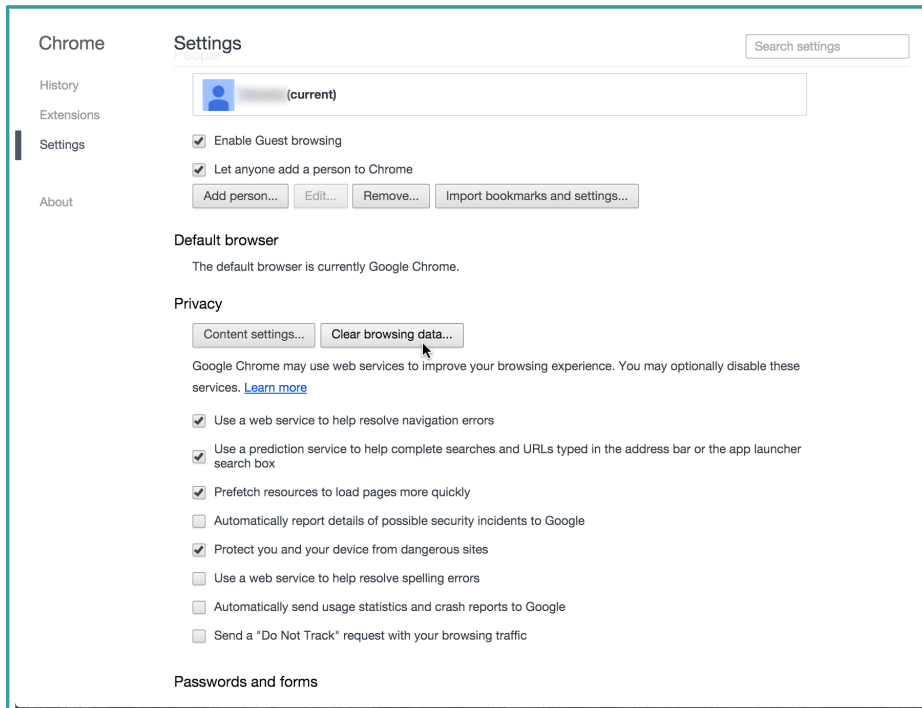


# Chrome

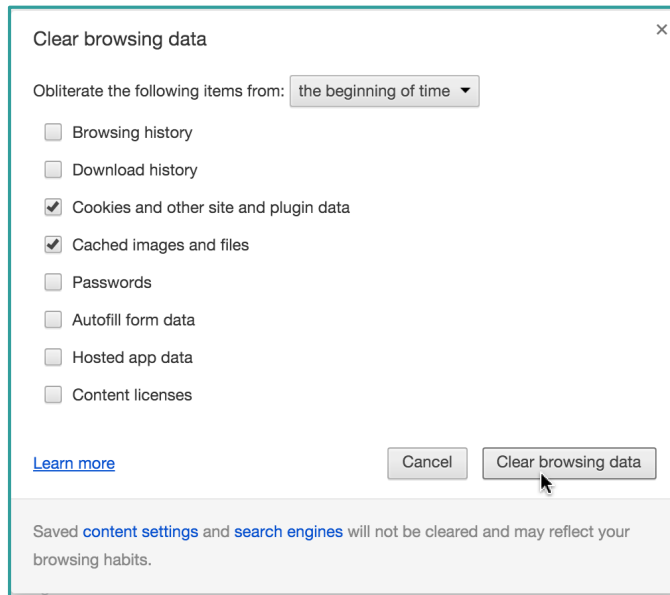
1. Click the "Hamburger Menu" (three horizontal lines) on the right side of the URL box.



2. Go to **Settings**, scroll to the bottom and click "Show Advanced Settings". Scroll down to Privacy and click "Clear Browsing Data".



3. Set "Obliterate the following items from" to "The beginning of time". Check the "Cookies" and "Cached images" boxes. Then, click "Clear Browsing Data".



## Safari

In the navigation menu, go to **Safari > Preferences**. Click the "Privacy" tab, then click "Remove All Website Data". Then, click "Remove Now".

